

Compliments June to October 2008 inclusive

| <i>Ref No</i> | <i>Name of complimenter</i> | <i>Date</i> | <i>Summary of compliment</i> | <i>Department</i> | <i>Area of work</i> |
|---------------|-----------------------------|-------------|--|-------------------|---------------------|
| 306 | Eddie | 02-Jun-08 | Email congratulating Karen Griffiths (Communications Manager) on the geocaches - hope other National Parks are following your lead" | External Affairs | Communicationa |
| 307 | Joan Bentley | 11-Jun-08 | Congratulating Sarah Nicholson (Communications Officer) on the "interesting and informative" Visitor | External Affairs | Communications |
| 308 | Mrs D Mulford | 15-Jun-08 | Thanking Sally Howarth (Information Adviser) for "superb service" - she was patient, helpful and took considerable time and trouble ... she deserves the highest commendation | External Affairs | NPCs |
| 309 | Mr Ian Dickinson | 21-Jun-08 | Letter of commendation for Andrew McCullagh (Deputy Head of Planning) for his professionalism in handling application, contrary to what he had been led to expect. "The service provided by him was first class and a credit to the National Park Authority" | Planning | DC |
| 310 | Mr David Mooles | 07-Jul-08 | The Reeth Information Centre is excellent! In our experience the staff are unfailingly helpful and provide valuable advice in the Dales ... | External Affairs | NPCs |
| 311 | Anita Berry | 14-Jul-08 | Very impressed with Aysgarth Information Centre (she works for TIC in Bishop Auckland) | External Affairs | NPCs |
| 312 | Anne Sinclair Taylor | 26-Jul-08 | Impressed by compostable loos. "They are fragrant, and eco-friendly - congratulations on your courage and foresight | F&R | Premises |
| 313 | anon visitors | 28-Jul-08 | Returned to Grassington NPC to profusely thank Graham Chamberlain (Information Advisor) for assistance with booking accommodation | External Affairs | NPCs |
| 314 | Diana Hartley | 25-Jul-08 | Letter congratulating Paul Sheehan (Access Ranger, North) on his input into successful residential visit by Askrigg Primary School | Park Management | Rangers |
| 315 | Sharon Davison | 15-Aug-08 | email congratulating Stuart Willis (Website administrator) on "much improved" website - "excellent information, easily accessed - well done" | External Affairs | Communications |
| 316 | Mr and Mrs W Riley | 28-Sep-08 | Letter written following visit thanking Pam Metcalfe (Receptionist) and Lesley Knevitt (Secretariat Administrator) for the "help and friendly reception" when they called with an enquiry, including provision of coffee which was "both welcome and generous" | F&R, Secretariat | Reception |

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| 317 | Rebecca Hilton, Arkholme Pri | 06-Oct-08 | Letter thanking Lynda Bayne and Susan Spence (Information Advisers) for their hospitality towards the group in bad weather during trip | External Affairs | NPCs |
| 318 | Mrs P Dunne | 06-Oct-08 | Card thanking Lydia Sunter (Information Adviser) for "helpful and very promot reply" to request for information | External Affairs | NPCs |
| 319 | Steve Higgs | 06-Oct-08 | Card thanking Rachel Briggs (Access Development Officer) for "all the support extended to me" during wheelchair walk. | Park Management | Access |
| 320 | Nancy Stedman, Natural Engl | 10-Oct-08 | Email thanks to Tom Harland (Trainee Planning Officer) for clarification of planning issue - advice was clear and to the point, I couldn't have asked for more" | Planning | DC |
| 321 | Property Benchmarking Grou | 06-Oct-08 | Group of thank you letters to Paul Drake (Project & Estates Officer) for organising "excelllent programme" over two days | F&R | Premises |
| 322 | Matthew Margetts, (architects | 16-Oct-08 | Thanks to Paul Drake (Project and Estates Officer) and Miranda Sugden (Finance Officer) for helpful and informative visit re ecosystems | F&R | Premises |